Get Ready to Upgrade

FireMon Asset Manager upgrade packages are self-installing and preserve your current configuration settings for organizations, zones, collectors, roles, and system connections. Procedures to preserve any user-created elements you may have added such as custom dashboard widgets and reports or custom device profiles along with procedures to backup the configurations you have in place are ahead.

To expedite your upgrade and enable you to get back to work quickly, confirm the following:

- You are a licensed user of Asset Manager
- You have login credentials to the FireMon User Center.
- If you are a Public Key Infrastructure (PKI) user, you have certificates stored on your local system or on a smart card (CAC) to authenticate to Asset Manager without a password.
- You have cleared your browsing data for cookies and cache.

If you do not meet these prerequisites, please contact us for assistance.